**Institutional Effectiveness Committee**

**Agenda**

**December 19, 2017**

1. Old Business
   1. Unit reports update
      1. Student Services
      2. Business Services?
      3. Instruction?
      4. Executive?
   2. Update on Website- Mickey
   3. Follow-up of Customer Service in Higher Education Proposal
2. New Business
   1. Discussion on standing committee assignments
      1. Nominate/ Vote Chairperson
      2. Nominate/ Vote Secretary
   2. Academic Impressions Conference Discussion
3. Action Items
   * 1. Members collect any missing assessment plans
4. Next meeting: January 30, 2018, 3:00 pm.