**Institutional Effectiveness Committee**

**Agenda**

**December 19, 2017**

1. Old Business
	1. Unit reports update
		1. Student Services
		2. Business Services?
		3. Instruction?
		4. Executive?
	2. Update on Website- Mickey
	3. Follow-up of Customer Service in Higher Education Proposal
2. New Business
	1. Discussion on standing committee assignments
		1. Nominate/ Vote Chairperson
		2. Nominate/ Vote Secretary
	2. Academic Impressions Conference Discussion
3. Action Items
	* 1. Members collect any missing assessment plans
4. Next meeting: January 30, 2018, 3:00 pm.